

# CORPORATE SOCIAL RESPONSIBILITY REPORT 2013

# **STAHL HOLDINGS BV**





# CONTENTS

# INTRODUCTION

- About Stahl
- Corporate Social Responsibility and Su
- United nations global compact

# CEO STATEMENT OF CONTINUED SU

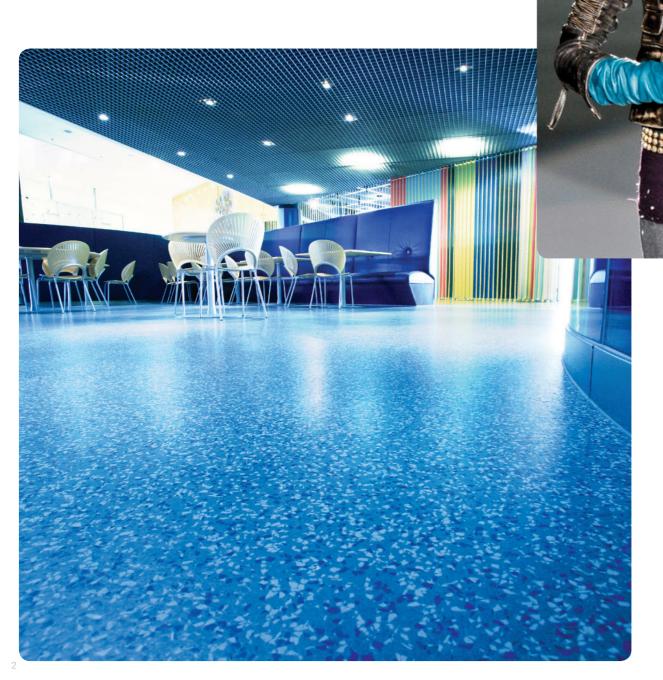
# REPORT 2013

- 1. Human rights
- 2. Labour
- 3. Environment
- 4. Anti-corruption
- 5. Commitment to local communities

# OUTLOOK 2014



Stahl is the leading leather and performance coatings creator.



	4-17	
	4	
Sustainability	14	
	17	
UPPORT	17	
	18-37	
	18	
	19	
	22	
	32	
	33	
	38	







# INTRODUCTION

# **ABOUT STAHL**

# STAHL IS THE LEADING LEATHER AND PERFORMANCE COATINGS CREATOR.

Stahl is a customer-focused company that specialises in providing high quality chemicals, dyes and coatings for leather, as well as flexible and non-flexible substrates for performance coatings, textiles and related products. Our products are applied in automotive, upholstery and fashion products, as well as in industrial applications. Stahl's products have been well-recognised internationally for many decades already and enjoy an excellent reputation for quality. We take pride in providing a high level of technical service to our customers.

## **AMBITION**

Our objective is to achieve the highest customer service level through on-time delivery of innovative quality products and processes while operating safely and in harmony with the environment.

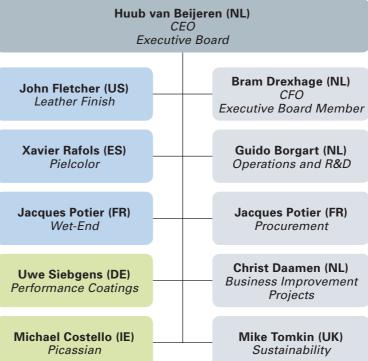
## **EXPERTISE AND PROXIMITY**

Today, Stahl operates 8 manufacturing sites and some 30 strategically located technical service laboratory facilities world-wide and employs some 1,200 people in more than 28 countries many of whom are engaged in basic research and development of new products and processes. More than one quarter of them are dedicated technical experts based at application laboratories offering top-level local custom-made service wherever our customers are located throughout the world.

## RESEARCH

At Stahl, we strongly believe that research is a sound base for the future. It is therefore, that we invest more in R&D than any other company in our industry. Stahl's success in adapting product mix to the changing customers' needs and market dynamics is largely attributable to the innovativeness of its product and application development teams. Stahl is committed to invest in products, services and business development to meet the needs of customers and ensure a strong local presence in each market. Research and product application are customer oriented with high technology equipment simulating production conditions.

# **STAHL ORGANISATION**



## **STAHL DIVISIONS**

- Wet-End Division (Leather)
- Leather Finish Division (Leather)
- Automotive Leather Chemicals (Leather)
- PielColor
- Performance Coatings
- Picassian Polymers



Leather sales & marketing, product development/technical support

**Performance Coatings** sales & marketing, product development/technical support

Centralised





# WET-END DIVISION (LEATHER)

In our Wet-End Division the latest technologies from rawhide treatment to crust are all available. Dedicated experts make sure customers have exactly the products they need all along the way of leather manufacturing. And on top they will get all our knowledge: recipes, application tips, problem solvers, emergency teams, etc.

Stahl experts are always at ready to assist customers in achieving exactly the leather needed for each possible application. Whether it is for automotive leather, shoe upper, garment or upholstery, we have the know-how and are there for you.

# **LEATHER FINISH DIVISION (LEATHER)**

Stahl is the world's leading company in the treatment of leather and related products with nearly a century of experience in leather applications. Leather finishes add value to customers' leather by their technical and aesthetic superiority and by tailor making leather finishing processes. At Stahl, the world's best leather technicians work side-by-side with leading fashion experts to develop leather articles of superior quality and design, much appreciated by leading fashion and interior design brands worldwide.

## **Product range**

With a wide product portfolio of finishing products, we ensure that all types of crust will be transformed into high-performance desirable leather for upholstery, shoe, garment and leather goods. Our product range cover: Impregnation systems (aqueous and solvent borne) for fill and to strengthen the crust

- Fillers (water and solvent based) to improve uniformity, adjust gloss, give oil and wax pull up effect, as well to adjust the feel.
- resistance, finish penetration and special effects.
- Finishes ready for use or only require addition of water.
- Modifiers (water and solvent based) offer improved surface handling, special tactile fashion effect and improve the physical performance of the leather.
- special fashion effects.
- Topcoats (aqueous and solvent based) to meet the required fashion effects and specific physical performance requirements by the most demanding markets. Our topcoats can impart a specific colour, shade, cover and minimise defects and give metal effects.
- Pigments (aqueous and solvent based) either containing protein for shoe upper leathers or protein free for soft nappas and garment leathers as well as for upholstery.
- Dyes (metal-complex) to shade undyed crust, increase anilinity and create fashion effects.
- A comprehensive range of aftercare and repair products for automotive, shoe, garment, leather goods and upholstered furniture.
- Sole finish products (edge ink) for shoe manufacturers.

#### Fashion

Stahl's Global Design Team develops two fashion and colour collections per year, based on the latest trends and forecasts from the world's leading fashion experts. The most recent trends and developments in interior design are also taken into account and our collection contains a wide selection of solutions for upholstery leather.



• Auxiliaries to optimise the performance of the finishing systems such as foaming, water repellence, spotting

Dullers, added to a basecoat and/or topcoat, adjust the gloss, feel and appearance of the leather and give





more harmony and balance for coatings and finishes

# **AUTOMOTIVE LEATHER CHEMICALS (LEATHER)**

With over 80 years of experience, Stahl is the world's leading company in the treatment of leather and related products. The world's best leather technicians work side-by-side with leading fashion experts to develop products that are of superior quality and design and are much appreciated by leading fashion and automotive brands worldwide.

For decades Stahl has been cooperating in strategic development programmes at many of the major OEMs, as well as tier 1 and tier 2 suppliers. As a result, Stahl offers the unique skills set that will allow bringing more harmony and balance in both the performance and the aesthetic requirements for coatings and finishes used throughout the auto interior.

Stahl is the market leader for both finishes and leather processing (Wet-End) for automotive leather. We are supplying virtually all automotive leather manufacturers worldwide. Stahl's market leader position means that we are very close not only to our customers, but also to the OEMs.

In close co-operation with our customers our automotive specialised leather technicians develop custom made leather tanning, colouring systems and finishes. The combined expertise in application and formulation technologies provides a balanced fundament for the creation of a wide range of customized leather finishes that cover a broad spectrum of touch, aesthetics and durability, versatile enough to allow the various OEMs present in the luxury car market to create a 'personalized' interior car impression.

#### **Environment in automotive**

The automotive industry faces considerable challenges with respect to the environmental aspect of their business. Stahl works very closely with its customers and OEMs to constantly try and reduce the weight of the products applied in the vehicle, but without compromising on quality and durability.

On another level, Stahl has dedicated staff in the R&D department to constantly look for substitute ingredients that have a lower impact but still ensure the high quality level we strive for.

#### **Performance Leathers**

Stahl presents an extensive range of products to help customers create the ultimate luxury experience for their clients. When choosing Stahl products for performance leathers, one is guaranteed of state-of-the-art technical solutions, especially developed to help fulfilling clients' demands. Applications are for automotive aftermarket, aviation, railway and coaches, maritime, public areas, medical and wellness, and outdoor seating.

## **Performance leather characteristics:**

- resistant to exterior soiling, tailor-made to meet specific requirements
- very easy to clean
- excellent abrasion resistance
- Iow-flammability

Performance leather solutions from Stahl not only protect the surface of the leather, but the entire hide, thus providing you with a sustainable and high-endurance solution. Stahl quality is unprecedented in the industry.





# PIELCOLOR

PielColor is the second brand within the Stahl brand family. Since 1977, we have been providing high quality leather finish products and expert technical knowhow. At PielColor, we understand that fashion changes from season to season. And we are fully committed to changing with the needs of the industry.

With a strong presence in the Spanish, South American and Chinese market, PielColor is now counted as one of the top 10 companies in the world in the leather finishing chemicals manufacturing industry.



we understand that fashion changes from season to season

# **PERFORMANCE COATINGS**

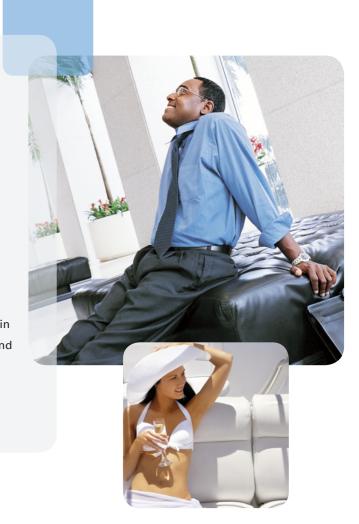
Performance Coatings is a fully integrated business unit within Stahl, focused on special top coats and finishes for flexible and non-flexible substrates. We develop custom-made coating solutions, finishing and upgrading for virtually any type of synthetic surface, both flexible and rigid.

The range of coatings covers many different areas of application:

- Automotive
- Performance Synthetics
- Flooring
- Textiles
- Special Products for technical solutions
- Special Films & Paper

Performance Coatings offers a wide range of water based and solvent based products under the trade names PERMUTHANE®, PERMUTEX® and PERMAQURE®. Product development is driven towards zero-VOC products and includes an ever increasing range of water-based solutions, whereby quality of the products is paramount.

In 2013 Stahl introduced a new product range called EVO. These articles were developed to make products we use in daily lives more responsible, safe and sustainable. The EVO product range contains coatings that have evolved from existing proven technology and are protected by patents. The EVO product range allows manufacturers to produce PU Coated Fabrics in harmony with the environment. EVO products are as much as possible water-based or based on truly 100% solids.





# supply solutions to formulators



# **PICASSIAN POLYMERS**

Picassian Polymers uses Stahl's products and raw materials to supply solutions to formulators that operate in the same field as Stahl, for synthetic as well as for leather solutions. Our range includes coatings and inks for a full range of polyurethanes, hybrid polymers, acrylics and crosslinkers to meet even the strictest performance requirements. We design each of our products with a specific end use in mind and for a wide range of substrates including wood, plastic, metal, flexible packaging, leather and textiles. Next to that, Picassian invests quite a lot of time and energy in developing compliant polymers that have a minimum impact on the community and the environment.

With more than 50 years of experience in polymer technology, we still remain true to our motto of "the customer comes first". We go out of our way at Picassian to give our customers first class technical service, and our global staff are on hand to assure quick and reliable solutions at all our locations around the world.







# **CORPORATE SOCIAL** RESPONSIBILITY **AND SUSTAINABILITY**

## **Responsibility**

At Stahl we strongly believe in taking responsibility. Being the market leader brings an obligation to act responsibly and secure a sustainable future so that we can keep providing the best quality to our customers, our shareholders and to do so without wasting the planet's natural resources.

#### **Corporate policy**

An organisation's performance in relation to the society in which it operates and its impact on the environment has become a critical part of measuring its overall performance and its ability to continue operating effectively. This is, in part, a reflection of the growing recognition of the need to ensure healthy ecosystems, social equity and good organisational governance. In the long run, all organisations' activities depend on the health of the world's ecosystems. Organisations are subject to greater scrutiny by their stakeholders.

Therefore, we are convinced that only a commitment from the highest level, ensuring that CSR (Corporate Social Responsibility) is embedded in our daily business and operations, guarantees that we actually can make a difference.

#### What has been done already?

Over the years Stahl has implemented many good initiatives without labelling them as CSR actions. Nearly all production sites are compliant with ISO 14001, the environmental management policy, and all strive for continuous improvement in both environmental and safety performance. This is audited annually.

Stahl has engaged The Natural Step to help guide us on the road to a more sustainable future. The cooperation started in early 2013 and continues in 2014. Furthermore, dedicated staff in R&D is working on development of (substitute) products that are less invasive than traditional solutions.

#### **Environment**

Many Stahl leather finishes and systems are now water-based and all are designed to protect the environment as well as the health and safety of users. Our dedicated staff in R&D develops more eco-based substitute components without compromising on the quality of the final product.

#### **Quality & Safety**

Stahl believes that consideration of the impact of its business activities on the Safety, Health and Environment of its customers, employees, agents and the public at large is an integral essential part of conducting business, and is committed to achievement of high standards in this area as outlined in the SHE policy.

#### SHE Policy

In pursuit of its business objectives, it is Stahl's SHE policy to manage its activities to give benefit to society and adhering to the SHE Value:

We will not hurt anyone, annoy or alarm our neighbours or harm the environment. In order to ensure this policy becomes an integral part of its operations and provide a basis for a culture of positive SHE behaviour Stahl:

- gives safety, health and environment the first priority
- obeys all laws and is a responsible corporate citizen
- identifies hazards and establishes appropriate controls for risks, potential adverse environmental impacts and regulatory requirements in the invention, manufacture, sale and use of its products
- provides customer care with all products throughout the supply chain
- has established the goal to eliminate all injuries, occupational illnesses and environmental incidents
- reports and investigates all incidents, then takes corrective action and shares learning
- assures that employees and agents have appropriate competence for their roles
- defines SHE requirements in simple, clear terms, communicates them to all employees and secures their involvement
- reports, monitors and audits all aspects of SHE performance to confirm compliance and planned continual improvement
- celebrates and rewards excellence in SHE Performance

## Stahl's vision on the future of leather

Leather has been used since man walks the earth. Hides from hunted animals or slaughtered cattle were used for clothing and housing to protect from the harsh climate. Since then leather has developed into an article that is used all over the globe and increased technology and welfare has made it a product that is sought after.

requires all employees to accept personal responsibility for their own safety and health and that of their colleagues.



It is our strong belief that in future leather will remain a highly desired product, despite alternative developments. Leather is natural; it is a by-product from slaughtering cattle for meat consumption. There is a strong development in increased respect for animal, workers and environment on the side of the industry, the leading fashion brands and the consumer. Stahl is convinced that this is the way to go forward to create a sustainable business with this natural product.

Hides from slaughterhouses are a worldwide trading business and many companies in the industry have developed into global operations during the last few decades. With current hide prices at an all time high, there is an increased attention to the quality of the leather and finding methods to using the leather to its full potential. Stahl has recently developed a broad range of upgrading products that help tanners achieve higher yields from their batches of hides, so they can protect their margins price.





# **UNITED NATIONS GLOBAL COMPACT**

The United Nations Global Compact is a call to companies everywhere to voluntarily align their operations and strategies with ten universally- accepted principles in the areas of human rights, labour, environment and anticorruption, and to take action in support of UN goals, including the Millennium Development Goals. The UN Global Compact is a leadership platform for the development, implementation, and disclosure of responsible corporate policies and practices. Launched in 2000, it is largest corporate responsibility initiative in the world, with over 10,000 signatories based in 140 countries. For more information: www.unglobalcompact.org.

# **Commitment to UN Global Compact**

Stahl has committed to the guiding principles of UN Global Compact as from 1st January 2012. With this commitment we take a standpoint that we will live up to these ten principles and that we will develop a programme to improve our performance on either of these principles, if required. We will define goals and an implementation plan so reduce our impact on the planet or to improve the circumstances for those in our sphere of influence. On a yearly basis we will report on our progress.

Waalwijk, February 2014

To our stakeholders.

primary channels of communication.

Sincerely yours,

Huub van Beijeren

Chief Executive Officer Stahl Holdings BV

# STATEMENT OF CONTINUED SUPPORT

I am pleased to confirm that Stahl Holdings BV reaffirms its support of the Ten Principles of the United Nations Global Compact in the areas of Human Rights, Labour, Environment and

In this annual Communication of Progress, we describe our actions to continually improve the integration of the Global Compact and its principles into our business strategy, culture and daily operations. We also commit to share this information with our stakeholders using our



# **REPORT 2013**

This report is written with the Ten Principles of United Nations Global Compact as focal point. The reported results and achievements are categorized according to these principles.

# **1. HUMAN RIGHTS**

#### UN Global Compact Principles:

- 1. Support and protect the protection of internationally proclaimed human rights
- 2. Ensure not to be complicit in human rights abuses

## **ASSESSMENT, POLICIES AND GOALS**

Stahl is a multinational company producing chemicals for the leather industry and other specialty chemicals for flexible applications.

We have a profound knowledge of human rights, labour conditions, gender, health and safety, land rights, indigenous people and community rights, socio-cultural conditions and developments. The different aspects of human rights are fully integrated into our daily work.

With a presence in more than 25 countries worldwide, Stahl is in touch with many different cultures through both its customers and its employees. Also in more sensitive regions, Stahl maintains its policy of not being complicit in human rights abuses.

Stahl respects the Universal Declaration of Human Rights (UDHR) across her activities and through the relationships with our business partners and stakeholders associated with those activities.

The respect for human rights is integrated in both the internal and external operations of the organisation. Until now this has not been formalised in policies.

## **IMPLEMENTATION**

Stahl respects and protects human rights in its daily operations. It is recognised that this responsibility extends beyond the organisation's own activities and includes relationships with business partners, suppliers and other nonstate and state entities that are associated with Stahl's activities. Currently there are no formal policies in place, but a code of conduct is being developed and will be finalised in 2014.

# **MEASUREMENT OF OUTCOMES**

Stahl has not received any complaints from employees, business partners or clients in relation to (potential) human rights violations, nor was the organisation involved in any human rights incidents before or during the reporting period. Furthermore, Stahl publically embraces the United Nations Global Compact Principles in respect to human rights. Because of the scope of Stahl's activities, which comprises production and commercial activities, an external audit on human rights performance is not required.

# 2. LABOUR

UN Global Compact Principles:

- 1. Uphold the freedom of association and the effective recognition of the right to collective bargaining
- 2. Elimination of all forms of forced and compulsory labour
- 3. Effective abolition of child labour
- 4. Elimination of discrimination in respect of employment and occupation

## ASSESSMENT, POLICIES AND GOALS

Stahl reports yearly to its shareholder Wendel Investissement on Human Resource policies, which are published in Wendel's annual report. In this report all required labour rights, including non-discrimination and equal opportunities, the freedom of association and right to collective bargaining, workplace health and safety, as well as conditions of employment and work (wages, working hours, leave, benefits, etc.) . Stahl's Corporate Social Responsibility is audited in compliance with the French Grenelle II law before the report can be included in the Wendel Annual Report.

Stahl is in full compliance with local legislation for all its employees and expresses its dedication to being an equal opportunity employer.Stahl uses the most appropriate human resources tools to support its businesses and objectives. All of Stahl's plants or sites are small or medium-sized, and to respond to the high level of service required in the industry, the company is very close to its customers. In this context, Stahl has a healthy labor environment. Employees have access to all the support and training their positions require. In addition, Stahl uses performance appraisal as a way to help employees achieve personal development and business objectives. The common bonus system, especially for the sales staff, is designed to focus on growth and quality of service. The local Management and HR organizations keep good information on the local market trends and the corporate HR function is constantly updated. Such that local compensation policies respect the Group values and are competitive and respectful with local regulations and practice. Although Stahl -overall- is not a large company, the way it is spread in four continents, adds a complexity that needs to be coordinated and lead properly.

With respect to health and safety Stahl as a chemical supplier has strict policies in place to ensure the responsibility both towards its employees and the local communities in which it operates manufacturer. Stahl operates in full compliance with all local legislation and often considers these guidelines as a minimum requirement. All relevant Stahl staff has regular mandatory safety training.

## IMPLEMENTATION

In its pledge to United Nations Global Compact a number of KPI's were defined to further structure Stahl's approach to the labour principles:

- 1. A statement that Stahl acknowledges and respect human rights in our daily operations in all our locations worldwide
- 2. Stahl places no restrictions to its employees in the field of collective bargaining
- or child labour.
- 4. Stahl's statement: Stahl is and remains an equal opportunity employer in all the locations worldwide.
- are addressed.

3. Stahl will ask for declarations from its suppliers globally that they do not solicit in force and compulsory labour and/

5. Stahl will develop a corporate code of conduct in which the principles on human rights, labour and anti-corruption



# **MEASUREMENT OF OUTCOMES**

As of 2013 a set-up for a yearly report has been implemented. Currently not all data are available, but will be made available in future reports.

Headcount reporting	Available Y/N
Total headcount/per region	Yes, see below
Male / female ratio, total and per region	No
Male / female management ratio, total and per region	No
Ratio temporary and fixed contract, total and per region	No
Disabled, % total and per region	No
Sickness rate, % total and per region	No
Turnover staff, total and per region	No
Turnover critical staff, total (mainly global roles)	No
Turnover management, total	No
Formal complaints on discrimination and/or harassment:	
total number and established as justified	Yes, no complaints.

#### Stahl Group total headcount and per region:

FTE's	2013	2012	2011	2010
Europe	499	482	479	449
Asia-Pacific	270	276	273	270
India and Pakistan	143	180	171	158
North and South America	266	299	310	313
Total	1.178	1.237	1.233	1.190

## **Discrimination and harassment complaints**

Stahl did not receive any complaints of discrimination, harassment.

#### **Employees**

Stahl acknowledges and respect human rights in our daily operations in all our locations worldwide: this has not been officially stated, but in practice is part of business operations and will be made more public in our communications on our website.

Stahl places no restrictions to its employees in the field of collective bargaining; Stahl fully operates in compliance with local legislation and adheres to local practise.





### **Responsible sourcing**

Stahl will ask for declarations from its suppliers globally that they do not solicit in force and compulsory labour and/or child labour; as Stahl operates in more than 25 countries and sources on a global scale as well, this is a complicated process. Preparations have started and in 2014 a survey among a large section of the suppliers worldwide will be carried out.

#### Equal opportunity employer

Stahl's statement: Stahl is and remains an equal opportunity employer in all the locations worldwide: this is a public statement. Stahl's website clearly mentions this.

#### **Code of conduct**

Stahl will develop a corporate code of conduct in which the principles on human rights, labour and anti-corruption are addressed. This code of conduct is near completion and will be made available in 2014.

#### **Health and Safety**

All worker health and safety practices and procedures are in compliance with local legislation and practices. Our manual on safety, health and environment (SHE Manual) has recently been completely reviewed and made available in different languages to all staff concerned. Stahl's manual and its guidelines are very strict and must be and are adhered to by all staff at all levels. Stahl management is evaluated regularly on correct implementation.

Part of the Stahl policy to ensure health and safety to the workforce and local communities is a yearly report on work incidents, their frequency and seriousness and work-related illnesses.

#### **Incident report 2013:**

Incident	2013	2012	2011	2010
Reportable Injuries	2	3	6	8
Serious Injuries	3	4	2	6
Minor Injuries	12	14	15	12
Motor Vehicle Incidents	12	9	12	12
Forklift Truck Incidents	21	27	49	35
Reportable Accident Rate (%)	0,08	0,12	0,24	0,35
Serious Accident Rate (%)	0,13	0,16	0,08	0,26
Minor Accident Rate (%)	0,51	0,55	0,61	0,53
Contractor Reportable	3	2	1	1
Contractor Serious	1	0	0	3
No. of Employees	1.178	1.237	1.233	1.190
Total Man-hours	2.375.309	2.549.336	2.453.589	2.285.769
Total Production (metric Tonnes)	111.865	117.491	108.345	111.538

Reportable Accident Rate (%)				
Serious Accident Rate (%)				
Minor Accident Rate (%)				



# 3. ENVIRONMENT

#### UN Global Compact Principles:

- 1. Support a precautionary approach to environmental challenges.
- 2. Undertake initiatives to promote a greater environmental responsibility.
- 3. Encourage the development and diffusion of environmentally friendly technologies.

# **ASSESSMENT, POLICIES AND GOALS**

As a multinational chemicals producer the environment is the main axe of the four axes alongside which Stahl's commitment to United Global Compact is expresses, as this is the axe we can influence the most and feel we can make the biggest contributions.

As a global market leader in a niche market (leather chemicals), Stahl sees it as its obligation to take a leading role within the industry to contribute to higher environmental standards within the industry.

In 2010 already the decision was taken internally to establish a better positioning of the environmental chapter in the Stahl Group and not only consider it a production issue. During 2011 a positioning and strategy was defined, in which Stahl expressed its dedication to not only environment, but to work towards a more sustainable company and future as a whole. Not only production, but also commercial, financial and HR related issues would be addressed. To emphasize the importance of the strategy and policy for Stahl it was decided to join United Nations Global Compact as it was seen as a natural fit to publically acknowledge the internally defined strategy. In 2012 this membership was effectuated.

Furthermore, a Director of Sustainability was appointed in the Management Team of Stahl to embed sustainability as an integral part of the business operations and ensure commercial commitment and push development and sales of more sustainable products.

For 2012 and beyond a number of clearly defined targets were set alongside which the engagement to United Nations Global Compact would be measured.

In environmental management, Stahl has outlined clear reporting criteria in order to determine how to reduce the negative impacts of our organisations' actions on the environment. Here, the conservation of natural resources, emission of pollutants, environmental hazards and the conditions of a safe working environment are being described. The aim of the environmental management strategy is to continuously improve the environmental performance of the organisation. This reporting system is the outcome of the daily practice of consistent operations in line with strict safety, health and environmental guidelines. It is fully integrated in the organizational structure and part of our planning of activities and official annual reporting cycle. It is central to the processes and resources used within the organisation as well as in the development, implementation and review of our environmental policy.

# IMPLEMENTATION

For 2012 and beyond a number of clearly defined targets were defined on environment:

United Nations Global Compact Principles:

- 1. Support a precautionary approach to environmental challenges.
- 2. Undertake initiatives to promote greater environmental responsibility.
- 3. Encourage the development and diffusion of environmentally friendly technologies.

As these 3 principles are intertwined, Stahl makes no distinction between them.

#### The following targets were defined:

#### Actions

A continued commitment into the development of product product, research for alternative ingredients and raw mater a continued commitment into green chemistry and friendli Continue the development of more water-based products, guidelines as standard and develop alternative products. Commit to all local legislation as a minimum requirement t responsibility in the local community

Advice and support to customers in the use and disposal of Set up a global plan of global engineering to reach the mos cost-effective program for our production locations. First s and decide per location on the next steps per location abo Study the possibilities for switching to green electricity and that this would be cost-neutral.

Implement a yearly internal awareness campaign on waste Identify waste reduction programmes per location, by: 201 Packaging: investigation into recycling, re-using.

Suppliers: preferred supplier ship for the greenest supplier





	Deadline
t lines of finished	
rials that underline	
er components.	Continuous
taking the strictest	
	Continuous
to safeguard	
	2012 and beyond
of our products.	2012 and beyond
st efficient, sustainable and	
step is to perform energy audits	
out replacement/extension.	Done
d gas under the condition	
	1st qtr 2014
e, recycling and energy saving.	In place
12.	In place
	2014
?	End 2014



# **Operational Production Report 2012 onwards**

# Safety statistics

Incidents (number of unplanned releases per year):

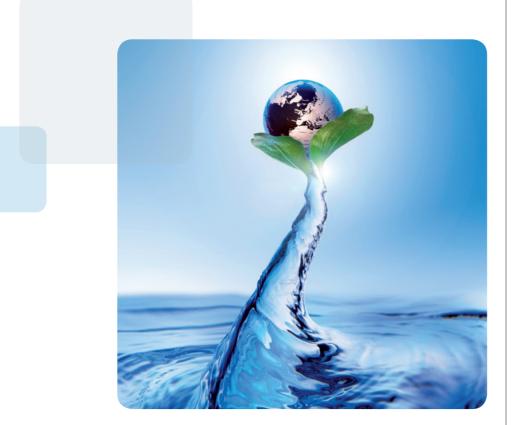
- On-site (Cat A)
- Off-site but no damage or complaint (Cat B)
- Public concern, complaint or damage (Cat C) Incidents (Number per year):
- Members of public justified (Cat I)
- Unjustified (Cat II)
- Formal written complaint from authorities (Cat III)
- (Includes prosecutions and fines)

### Environmental

- ECO effectiveness:
- Investments
- Research and development initiatives
- Energy usages
- CO<sub>2</sub> reduction programme
- Water consumption
- Waste reduction:
- Hazardous Waste (tonnes)
- Non-hazardous waste (tonnes)
- Total Waste Generated (tonnes)
- Total Production FG (te)
- Ratio Total Waste (kg) / Production (te)

# Other

- Compliance with Reach
- Audits to confirm the above compliance (frequency/outcome/ last date)



# **MEASUREMENT OF OUTCOMES**

The outcomes of the defined targets are measured at regular intervals and reported on a yearly basis, together with the annual reporting of the operational outcomes on health, safety and environment.

Actions	Deadline	Status	Remarks
New Product Development:	Continuous	ongoing	A "green" version of Polymatte
A continued commitment into the development		75%	was ready for launch by November
of product lines of finished product, research for			2012, containing 20 % renewable
alternative ingredients and raw materials that			ingredients. However, a change in
underline a continued commitment into green			legislation on substances led to a
chemistry and friendlier components			delay as alternative ingredients
			needed to be tested. Stahlite was
			introduced; a technology resulting
			in 30 % weight reduction of the
			leather, shorter production times
			and fewer chemicals used.
Current Product Portfolio:	Continuous	Ongoing	NMP and NEP containing products
Continue the development of more water-based		60%	are removed from portfolio.
products, taking the strictest guidelines as			
standard and develop alternative products.			
Commit to all local legislation as a minimum	2012 and	Ongoing	Done
requirement to safeguard responsibility in the	beyond	100%	
local community			
Advice and support to customers in the use and	2012 and	Ongoing	MSDS and TDS: systems are
disposal of our products	beyond	90%	updated real-time. Contacts with
			customers are frequent. Stahl is
			connected with UNIDO to advise
			on the Bangladesh leather industry.
Global Engineering Plan to reach the most	End 2012	Completed	Global Engineering plan finalised.
efficient, sustainable and cost-effective program		100%	CO <sub>2</sub> -footprint report done,
for our production locations. First step is to			
perform energy audits and decide per location on			
the next steps per location about replacement/			
extension. 2012-2013. Implement a carbon			
footprint measurement for all 8 production			
locations and report annually.			
Study the possibilities for switching to green	Jan 2013	Postponed	Contracts had just been renewed;
electricity and gas.		0%	no action taken. Move to 2014.
Implement an internal awareness campaign	2012 and	Completed	In progress.
on waste, recycling and energy saving	beyond	90%	
Identify waste reduction programmes	2012	Completed	Ready, see below.
per location.		100%	
Packaging: investigation into recycling, re-using.	2013	Ongoing	Progress in Europe, now other
		50%	regions targeted
Suppliers: preferred supplier ship for	2014	0%	Due to start shortly in 2014
the greenest supplier?		0.0	



### **Operational report 2013**

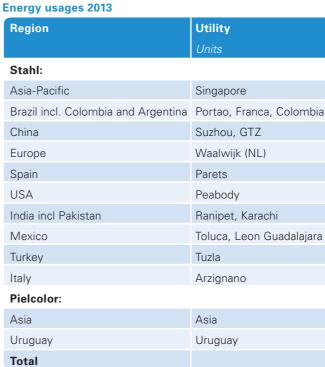
## Environmental

- ECO effectiveness:
- Investments
- Research and development initiatives
- Energy usages
- CO<sub>2</sub> reduction programme
- Water consumption
- Waste reduction:
  - Hazardous Waste (tonnes)
  - Non-hazardous waste (tonnes)
  - Total Waste Generated (tonnes)
  - Total Production FG (te)
  - Ratio Total Waste (kg) / Production (te)

# **ECO effectiveness**

Initiatives over €4.0 million to reduce emissions in air, water and soil were completed:

- Building of an oxidizer in Parets, Spain to reduce the emission of monomers, VOCs etc. into the atmosphere.
- Also in Parets, Spain a new steam boiler has been installed resulting is lower emissions and higher energy efficiency.
- A new effluent treatment plant in Portâo, Brasil, to improve the quality of the effluent (waste water stream).
- A new central drumming station in Waalwijk Netherlands. All lines/pipes contain a pigable system, resulting in less material losses and consequently less solid waste and water consumption.
- A new warehouse for solvent based raw materials in Waalwijk





	Electricity Gas		Oil	Steam		
	(MWh)	(Nm3)	(Tonne)	(Tonne)		
	2.172	0	96	0		
bia, Argentina	1.611	0	123	0		
	1.806	44.272	36	2.191		
	4.927	796.970	0	1.680		
	5.051	920.679	7	14.490		
	1.387	45.983	307	0		
	586	477	124	0		
ara	2.089	0	173	0		
	154	9.199	0	0		
	255	57.372	0	0		
	79	0	0	0		
	14	0	0	0		
	20.131	1.874.952	866	18.361		





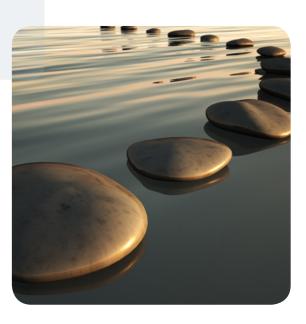


Activity	Unit	Quantity	Emission factor	Total kg CO <sub>2</sub> -eq.
Scope 1.1 Company cars				
Gasoline use - liter	Liter	147.931	2.780	411.248
Diesel use - liter	Liter	35.560	3.135	111.481
Scope 1.2 Other company vehicles				
Gasoline use - liter	Liter	573.242	2.780	1.593.614
Diesel use - liter	Liter	48.363	3.135	151.618
LPG use - liter	Liter	10.700	1.800	19.902
Scope 1.3 On-site gas use				
Natural gas use in m3	m3	1.874.952	1.825	3.421.788
Scope 1.4 Emissions production process				
Product portfolio generating CO <sub>2</sub>	kg	2.941.993	0.005	14.472
Diesel used in Forklifts	Liter	14.800	3.135	46.398
Fuel Oil used in Production Boilers	Liter	92.000	3.135	288.420
Scope 1.5 On-site electricity use				
Electricity use in kWh	kWh	19.682.106	0,430	8.460.938
Scope 2.6 Imported steam				
Imported steam generated by gas-fired CHP	GJ	4.294	70.300	301.868
Scope 3.7 Business travel - flights				
Leg distance < 700km	km	579.001	0,270	156.330
Leg distance 700-2500 km	km	2.124.767	0,200	424.953
Leg distance > 2500km	km	12.202.801	0,135	1.647.378
Scope 3.8 Business travel - private cars				
Gasoline use - kilometer	km	1.186.164	0,215	255.025
Diesel use - kilometer	km	840.384	0,205	172.279
total				17.477.712
totai				17.477.712

Water consumption development 2010-2013:

		Water Consumption (m3)			
	2010	2011	2012	2013	
Iberica	32.786	43.000	41.163	45.526	
USA	2.099	22	3.709	5.461	
Brasil	20.536	19.222	17.069	14.590	
Waalwijk	24.924	23.334	24.570	25.992	
Mexico	23.256	22.604	24.496	22.126	
Colombia	780	822	490	170	
Shanghai/GTZ	629	346	347	342	
Suzhou	36.423	38.910	40.760	28.330	
Italy	441	1.565	1.699	931	
Asia	27.004	27.506	27.937	28.746	
Pakistan	2.291	376	1.626	831	
India	13.954	15.547	15.986	14.175	
PCGZ	629	535	504	366	
PC Uruguay	386	800	1.231	126	
Turkey		450	564	742	
Total Water Consumed (m3)	186.138	195.039	202.151	188.454	
Total Production FG (te)	111.538	108.345	117.491	111.864	
Ratio Water/Production (m3/te)	1,7	1,8	1,7	1.7	

Ratio Water/Production (m3/te)	
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#### Waste reduction 2013

	Hazardous	Non-Hazardous	Total	Production
Spain	578.7	377.9	956.6	22,985
USA	60.3	12.4	72.7	592
Brazil	122.0	14.5	136.5	7,313
Netherlands	1,124.5	573.6	1,698.1	34,568
Mexico	894.2	408.6	1,302.8	14,799
Colombia	0.6	1.3	1.9	0
China- Guangzhou	0.0	0	0.0	0
China - Suzhou	224.0	106.4	330.4	8,028
Italy	23.1	9.1	32.2	0
Asia	397.0	434	831.0	15,759
Pakistan	0.0	0	0.0	0
India	127.0	217.3	344.3	7,820
Turkey	0.0	0	0.0	0
Pielcolor China	8.1	0.2	8.3	0
PielColor Uruguay	0.1	0.18	0.3	0
Total all sites	3,559.6	2,155.5	5,715.1	111,864

Total waste all sites (kgs)		5,715.1	
Total Production 2013 (tonnes)		111,864	
Waste in kg per tonne production		51.1	

Waste reduction plan 2012-beyond is completed for each production unit and put into action. As these plans also contain confidential information, they are not made public up front. There will be reporting on progress in a condensed version.

#### **Health and Safety**

## **Safety statistics**

Incidents (number of unplanned releases per year):

- On-site (Cat A)
- Off-site but no damage or complaint (Cat B)
- Public concern, complaint or damage (Cat C)
- Incidents (Number per year):
- Members of public justified (Cat I)
- Unjustified (Cat II)
- Formal written complaint from authorities (Cat III)
- (Includes prosecutions and fines)

# Compliancy

- Compliance with Reach
- Audits to confirm the above compliance (frequency/outcome/ last date)

## Incident reports 2010-2013

Environmental Data Stahl Group

## Wastes

Hazardous Waste (tonne)

Non-hazardous waste (tonne)

Total Waste Generated (tonnes)

#### Total Production FG (te)

Ratio Total Waste (kg) / Production (te)

# Incidents (unplanned releases per year)

* On-site (Cat A)
* Off-site but no damage or complaint (Cat B)
* Public concern, complaint or damage (Cat C)

#### Justified Complaints (per year)

* Members of public justified (Cat I)
* Unjustified (Cat II)
* Formal written complaint from authorities (Cat III)
(Includes prosecutions and fines)

# Compliance with Numerical Regulatory

# Limits (All Sites, Air/Water)

\* Total tests \* % Compliance for all tests \* Site Compliance >95% of tests \* Site Compliance 70% - 95% of tests

#### Compliancy

Stahls operates in line with REACh legislation. Audits to this date have not been performed.

2010	2011	2012	2013
3.520	4.471	3.929	3.560
1.159	662	2.261	2.156
4.679	5.133	6.190	5.715
111.538	108.345	117.491	111.864
42,0	47,4	52,7	51.1

69	65	68	84
0	0	0	0
0	0	0	0

2	0	1	0
0	0	0	0
0	0	1	0

3.136	3.187	5.101	4.515
99	98,7	98,9	99,5
6	5	9	7
2	2	0	1



# **4. ANTI-CORRUPTION**

UN Global Compact Principles:

1. Work against corruption in all its form, including extortion and bribery

# **ASSESSMENT, POLICIES AND GOALS**

Stahl is a global player and consequently is confronted with local practices on a regular basis. However, Stahl has not and will not engage in any form of corruption. This relates to its relationships with legislators, local authorities, suppliers, customers and other stakeholders.

# POLICIES

As part of Stahl's pledge to the anti-corruption principle of United National Global Compact Stahl, Stahl expresses this very clearly on its website. Furthermore, the topic will also be addressed in the Stahl Code of Conduct.

# IMPLEMENTATION

Stahl's anti-corruption pledge is clearly stated on the website and in all communications regarding our corporate social responsibility. Stahl's code of conduct is to be finalised shortly and will be implemented in 2014.

# **MEASUREMENT OF OUTCOMES**

There have been no cases of corruption. If such an occasion would arise, Stahl Management or Board of Directors will take appropriate action.





# **5. COMMITMENT TO LOCAL COMMUNITIES**

# **ASSESSMENT, POLICIES AND GOALS**

As a multinational company with a presence in all corners of the world, Stahl has taken on the responsibility to work in local communities and establish good relationships within those communities. Stahl sees it as its responsibility to contribute to the development of the communities in which it is present.

# POLICIES

Under Grenelle II legislation, on which Stahl's shareholder Wendel Group, needs to report annually a number of topics are addressed:

- 1. Territorial, economic and social impact of the company activity in terms of employment, regional development on neighbouring or local communities.
- 2. Relationships with individuals or organisations interested in the activity of the company, in particular associations to combat social exclusion, educational establishments, environmental associations, consumer associations and neighbouring associations:
- a) conditions for dialogue with individuals and organisations b) sponsorship activities.
- 3. Sub-contracting and suppliers:
- a) taking into account in the purchasing policy of social and environmental challenges
- of their social and environmental responsibility
- **4.** Fair trade practices:
- a) actions taken to prevent corruption
- b) actions taken to health and safety of consumers
- c) other actions taken to human rights

# **IMPLEMENTATION**

Annually a report is made on the progress and developments in the above mentioned areas. Stahl undertakes active steps to interact with local communities to enhance development and well-being.

# **MEASUREMENT OF OUTCOMES**

Territorial, economic and social impact of the company activity in terms of employment, regional development on neighbouring or local communities.

#### **Stahl Holdings / Stahl Europe**

At Stahl we promote seeking local suppliers to establish economic connections in the region. To ensure adhering to the strict regulations of local and national authorities and supervisory organs, we seek active contact with them to discuss options and find solutions. Whenever an opportunity arises that can strengthen Stahl's position as a good and responsible enterprise and/or employer in the region, we seek active press contacts to generate free publicity. The goal is to evoke a positive response towards Stahl being a well-accepted enterprise in the region, but also to generate random applications from specialists.

b) the importance of subcontracting and taking into account in the relationships with suppliers and subcontractors



### **Stahl India**

Stahl India has provided employment opportunities to some inhabitants of the neighbouring settlement who work on a temporary basis and who also hone the skills and behavioural pattern of Stahl and spread them among their neighbourhood. These employees are also examined medically every year and the company insists on certain health parameters for their continuity. Opportunities in Stahl enhance their economic stature in the society and also uplift the standard of their lives.

#### **Stahl China**

Stahl Suzhou is a very small player with about 80 employees in Suzhou area. Suzhou has about 7 million people and with the neighbouring villages that were swallowed by its growth, they now claim now 11 million inhabitants. The unemployment rate in Suzhou is said to be very low; it has attracted many industries and because of the short distance to Shanghai, is very popular. According to local government authorities Suzhou has more international companies than Shanghai. Because of the growth rate of Suzhou the tendency is that authorities want to move the chemical companies to more remote areas. However, so far we have experienced no pressure. Stahl is a member of the China leather association, which will continue to corporate. Stahl is considering entering the China Coating Association and water borne chemicals association. Stahl China was rewarded with the 2013 Economical Contribution Award. This recognition is for advanced enterprises that have made outstanding contribution to the economic and social development for the Xuquan Township of Suzhou New District. Stahl established a typical good example for optimising development of the environment, upgrading the industrial structure and enhancing economic efficiency. Stahl China received the Certificate of Clear Production from EPM.

#### **Stahl Asia Pacific**

Singapore Employment legislation on employment of young person (below 16 years of age) are not allowed to work in:

- 1. Any occupation/place with working conditions that are (likely) injurious to their health;
- 2. Any service involving management of, or attendance to, machinery in motion;
- **3.** Any service involving management of, attendance to, or proximity to any live electrical apparatus that is not effectively insulated;
- 4. Any underground work.

Stahl Asia Pacific adopts the Fair Employment Practices as Singapore has a diverse workforce in terms of its ethnic, religious, age and gender. The five guiding principles for Fair Employment Practices:

- Recruit and select employees on the basis of merit (such as skills, experience or ability to perform the job), regardless of age, race, gender, religion, family status or disability;
- 2. Treat employees fairly and with respect and implement progressive human resource management systems;
- **3.** Provide employees with equal opportunity to be considered for training and development based on their strengths and needs, to help them achieve their full potential;
- 4. Reward employees fairly based on their ability, performance, contribution and experience;
- 5. Abide labour laws and adopt Tripartite Guidelines which promote fair employment practices.

Relationships with individuals or organisations interested in the activity of the company, in particular associations to combat social exclusion, educational establishments, environmental associations, consumer associations and neighbouring associations

Conditions for dialogue with individuals and organisations

#### Stahl Holdings

Stahl works closely together with BLC, the Leather Technology Center at the University of Northampton, the world's leading institute for leather technology. Regularly our employees give lectures and presentations to the students.

Furthermore, Stahl joined Leather Working Group, a worldwide group of enterprises active in the entire leather supply chain: from leading consumer brands, tanneries and chemical companies. The aim is to find solutions within the industry itself to improve environmental impact, supply chain management and origination. The yearly contribution is US\$ 2.000.

Additionally we joined Leather Naturally, an initiative of the leather industry to counter act against the claims of NGO's and special interest groups to ban leather. The activity of the group will be mainly PR related. Yearly fee is US\$ 2.000.

As of 2012, Stahl has joined United Nations Global Compact. This is to underline its serious intentions towards taking responsibility for it corporate citizenship by implementing a structured approach on a number of social and environmental issues. Worldwide some 8.000 companies have joined, among which many leading multinationals and brands. Yearly fee is US\$ 5.000 and a yearly report on progress on set targets is mandatory.

#### **Stahl India**

Stahl India is a member of Sipcot Association and National Safety Council. The former helps the company in dealing with organizational issues like power, roads, water and pollution etc. This organization is recognized by the government authorities and comprises of member industries that have universal problems to combat. The National Safety Council deals with overall safety awareness in industries and they organize camps, lectures visits etc. They also award member industries who excel in safety.

#### **Stahl China**

Stahl China has an agreement with Sichuan University to offer scholarships and internships. This university specialises in educations for the leather and textile industry. We are considering setting scholarships and internships with other university to support non-leather Business unit (e.g. performance coatings). Furthermore, we work with government offices: Planning office, Environmental office, Health and Safety office and of course the Tax office. We have no contacts with NGO's relating environmental issues.

#### Stahl Asia Pacific

Educational Establishment:

Stahl Asia works closely with local higher institutions on student internship placement programs in particularly in the area of Chemical Process Technology courses. This promotes the younger generation with a broader perspective of our industry and provides opportunities to apply their academic knowledge in a real world environment relevant to their field of study and it also promotes personal growth. It forms an integral part of their education which makes them more competitive and prepares them for future employment so that they can adjust more effectively to working life and to help them in choosing their career path.

Furthermore, we sponsor a book prize for students, in particularly students from Chemical Process Technology field. This is to reward students in recognition of their excellent academic performance.



### Stahl Ibérica

We currently have agreements with all the universities in Barcelona and the EUETII - ESA (Escola Universitaria d'Enginyeria Tècnica Industrial d'Igualada/Technical Engineering School & Leather School) in Igualada. We contact the work exchange bureaus at the various universities to recruit students in their final year to carry out practical work experience in our company. This type of agreement involves the company contributing €250 towards managing and formalizing the practical work experience programme. We also contact the work exchanges of the various universities in Barcelona to recruit recently qualified graduates and to offer them junior positions in our company or other of the Group sites, such as Holland.

We collaborate with various schools and with the Employment Service of the Generalitat of Catalonia (SOC Department of the Generalitat of Catalonia) to take in students to carry out non-working professional experience such as chemical analysts in laboratories or operators in chemical plants in order to obtain a given number of hours of practical work experience in a company to be able to obtain the "Certificate of Professional Standing" and to be able to join or enter the labour market.

We participate in the "Responsible Care" programme of the FEIQUE (Spanish Federation of the Chemical Industry) and in COASHIQ (Autonomous Committee for Safety and Hygiene in the Chemical Industry). Total costs involved € 1.000.

## Sponsorship activities

#### **Stahl Holdings**

Stahl has a restricted sponsoring policy and only supports initiatives that are related to its activities, local activities or relate to the guiding principles of United Nations Global Compact. Activities in 2012 sponsored:

1. Schoenenmuseum Waalwijk (Shoe Museum) - Stahl is a benefactor of the museum

- 2. Hospice Francinus de Wind, Waalwijk a special care home for terminally ill residents, where healthcare staff and volunteers work together to ensure that patients can spend the final stage of their lives in a more homely environment, instead of a hospital. Stahl donated yearly financially; furthermore, a team of Stahl employees participate in a cycling tour to raise additional money. Stahl contributes to this initiative with some promotional material, such as pens, t-shirts.
- 3. Duchenne Heroes a team of mountain bike cycling enthusiasts, among which Stahl a employee, organising a yearly cycling tour to raise funds for the Duchenne Disease Foundation Netherlands.
- 4. Terre des Hommes In September 2012 Stahl participated in a national campaign in the Netherlands among businesses. Stahl staff donated used textiles, leather goods and cell phones. The proceeds of this campaign were invested in educational and sports projects in India for underprivileged children.
- 5. Move Award Stahl supports Move. Move invites design students to join in their search of what the future could looks like. They want to give talent the chance to get to surface by an annual international design competition. mo>e is an initiative of Stichting Donna-e-Mobile a network of Automotive Woman Designers meeting yearly in Milano during the interior fair. Speaking about sustainability Donna e Mobile feels the responsibility to support and involve design students in their path of development since it is their future we try to safeguard.

#### **Stahl India**

Stahl India sponsors the fight against leprosy by making yearly contributions. We also donate small sums of money towards orphanage in the name of Sri Ramakrishna Mission.

We have organized medical camps for women and children attended by neighbouring settlement and village. We also donated medicines to children's home. Sports also form part of a sponsorship for the event of football and kabbadi, a south Asian team sport.

#### **Stahl China**

We make some donations to the Suzhou orphanage or red cross society to develop our social responsibility and reputation. Furthermore, donations are made for special difficulty staff (donations are from employees and labour union).

#### **Stahl Asia Pacific**

SCR through Social Recreational Activities for charity. Charity Brisk Walk: to make a positive impact on improving the quality of people's lives through raising funds to support charity organisation. Stahl Asia Pacific contributed some donation for every staff who participated in the charity walk. At the same time it promotes employee bonding and encourages employees to get out of their normal routine and exercise through work-life balance.



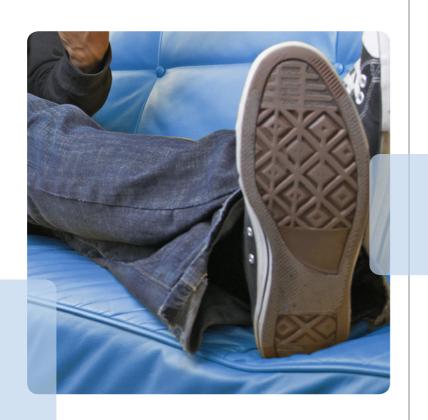


# **OUTLOOK 2014**

For 2014 we are even more determined to continue on the path towards a more sustainable society. Therefore, we are now in the process of developing the targets for 2014 and corresponding plans to achieve the set goals.

Our targets as defined for 2012 are continued and more will be added.

Given the economic developments on the world market, Stahl will have to maintain a cautious approach to investments. Nevertheless we strongly believe in investing in the future and will not hesitate to do so if commercially and financially sound.



For 2014 we are even more determined to continue on the path towards a more sustainable society.





# www.stahl.com